

# **Ramakrishna Mission Vivekananda College (Autonomous)**

**Mylapore, Chennai-600 004**

## **Analysis of Student's Feedback -2020-2021**

The Analysis of Students Feedback for the period 2020-21 has been undertaken by the IQAC of the College covering the following seven criteria listed below which are directly involved in their learning process during their academic programme:

- I. Curriculum / Co-curricular activities
- II. Admission
- III. Placement-Cell
- IV. Infrastructure
- V. Teachers
- VI. Examination
- VII. Office

### **Methodology and design:**

The primary data was collected from 20 percent of the students studying in the first year, second year and third year Under Graduate courses; first and second year Post Graduate courses; M.Phil and Ph.D programmes on random sampling method by using pre-tested questionnaire containing various questions on identification and opinion on teaching learning process covering students studying in all the courses offered in the college during 2020. The collected data has been analysed by using appropriate statistical tools and presented in the following tables.

### **Basic details of the sample population:**

Table 1: Degree programme chosen by the sample students in the college

Sl.No	Degree Programme	Frequency	Percent	Valid Percent	Cumulative Percent
1	Under Graduate	688	93.61	93.61	93.61
2	Post Graduate	36	4.89	4.89	98.50
3	M.Phil	3	0.41	0.41	98.91
4	Ph.D	8	1.09	1.09	100.00
	Total	735	100.00	100.00	

Source: Computed from primary data

Degree programme chosen by the sample students in the college shown in Table 1 presents that the Under Graduate programme was chosen by the majority of 93.61 percent sample students, the next choice was Post Graduate programme with 4.89 percent, 0.4 percent of them have chosen M.Phil programme and the rest of 1.09 percent were Ph.D students. Chart 1 shows the choice of the programme sample students in the college.

Chart 1: Choices of degree programme by the sample students in the college

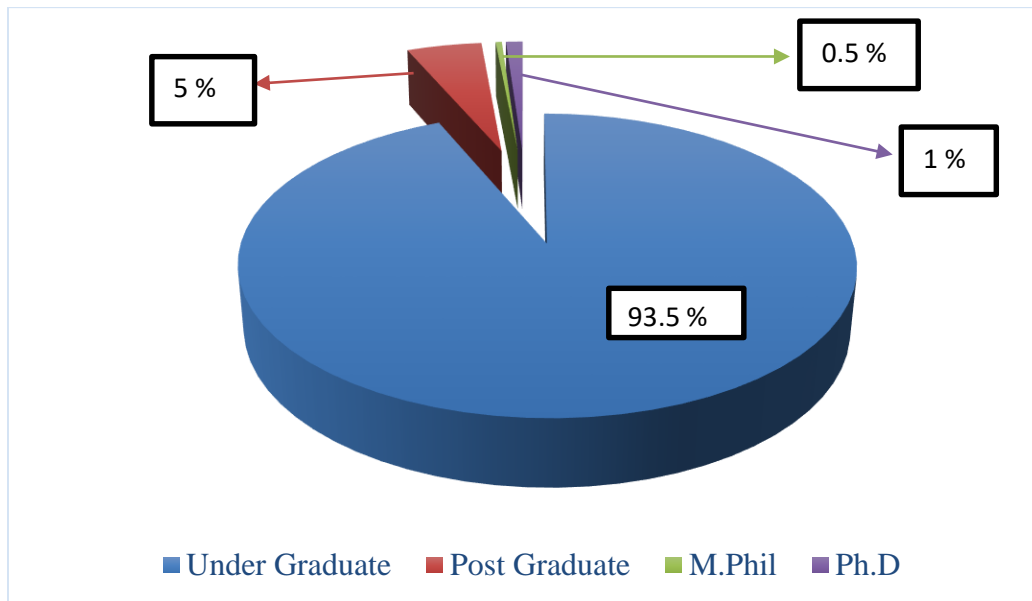


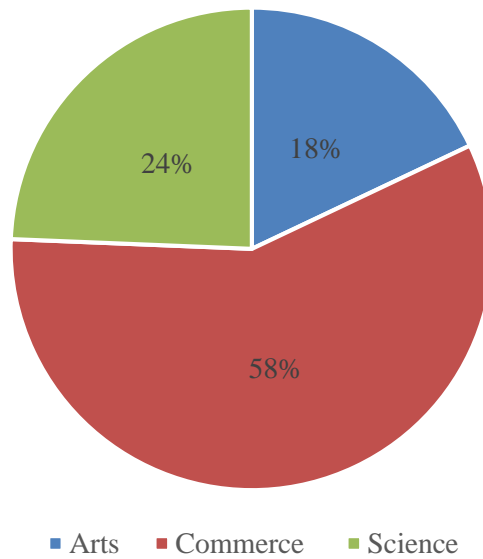
Table 2: Choices of subjects by the sample students in the college

Sl.No	Subjects	Frequency	Percent	Valid Percent	Cumulative Percent
1	Arts	132	17.96	17.96	17.96
2	Commerce	424	57.69	57.69	75.65
3	Science	179	24.35	24.35	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 2 portrays the choice of subjects by the sample students and the majority of them have chosen commerce subjects with 57.69 percent followed by science subjects with 24.35 percent and arts subjects with 17.96 percent. Chart 2 shows the choice of subjects by the sample students in the college.

Chart 2: Choices of subjects by the sample students in the college



## **STUDENTS SATISFACTION SURVEY RESULTS AND DISCUSSION**

This survey was conducted to elicit the opinion of the sample students on seven aspects like curriculum / co-curricular activities, admission, placement-cell, infrastructure, teachers, examination, and office with five-point rating scale viz., Strongly agree, Agree, No Opinion, Disagree and Strongly Disagree. The results have been presented criteria wise as below.

### **1. Curriculum / Co-curricular activities:**

The curricular and co-curricular activities offered in the College forms the first criteria and the opinion of the sample students conceiving the major aspects viz., curriculum is designed with a focus on experimental learning, curriculum is integrated with ICT curriculum is regularly updated elective courses offered are matching with current trends, soft skills are offered as separate papers, enough provision for extension activities are given, and freedom is available for extra-curricular activities like NCC/NSS/Red Ribbon club/ Rotaract club/YRC.

Table 3: Opinion by the sample students on curriculum designed with a focus on experimental learning

Sl.No	Curriculum design	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	220	29.9	29.9	29.9
2	Agree	353	48.0	48.0	77.9
3	No Opinion	102	13.9	13.9	91.8
4	Disagree	46	6.3	6.3	98.1
5	Strongly Disagree	14	1.9	1.9	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 3 shows the opinion of the sample students on ‘curriculum is designed with a focus on experimental learning’. The majority of them have opined for ‘agree’ and ‘strongly agree’ with 48 percent and 29.9 percent respectively. ‘No opinion’ by 13.9 percent, ‘disagreed’ by 6.3 percent, and ‘strongly disagreed’ by 1.9 percent of the sample students. It is inferred that the college has a curriculum which is designed with a focus on experimental learning to the satisfaction of the stakeholders in the college. Chart 3 exhibits the curriculum is designed with a focus on experimental learning.

Chart 3: Opinion by the sample students on curriculum designed with a focus on experimental learning

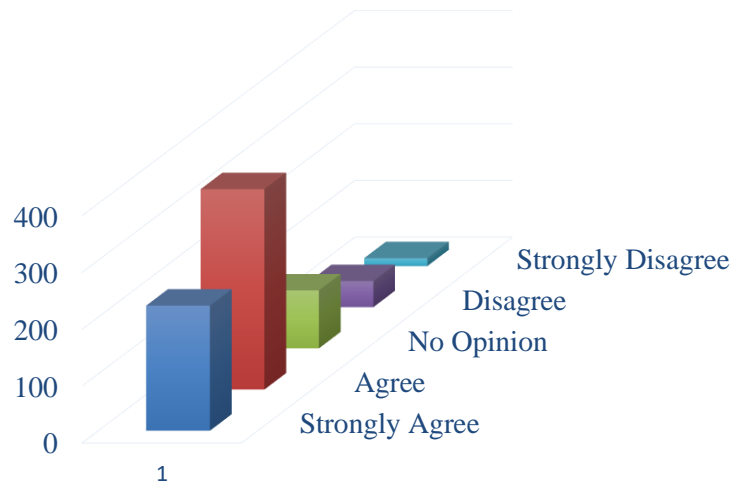


Table 4: Opinion by the sample students on curriculum integrated with ICT

Sl.No	Curriculum with ICT	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	270	36.7	36.7	36.7
2	Agree	299	40.7	40.7	77.4
3	No Opinion	82	11.2	11.2	88.6
4	Disagree	61	8.3	8.3	96.9
5	Strongly Disagree	23	3.1	3.1	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 4 presents that 40.7 percent have opinion of ‘agree’ and 36.7 percent for ‘strongly agree’ on curriculum is integrated with ICT by the sample students. The ‘no opinion’ is by 11.2 percent and ‘disagree’ by 8.3 percent of the sample students. Chart 4 gives the opinion on curriculum is integrated with ICT by the sample students.

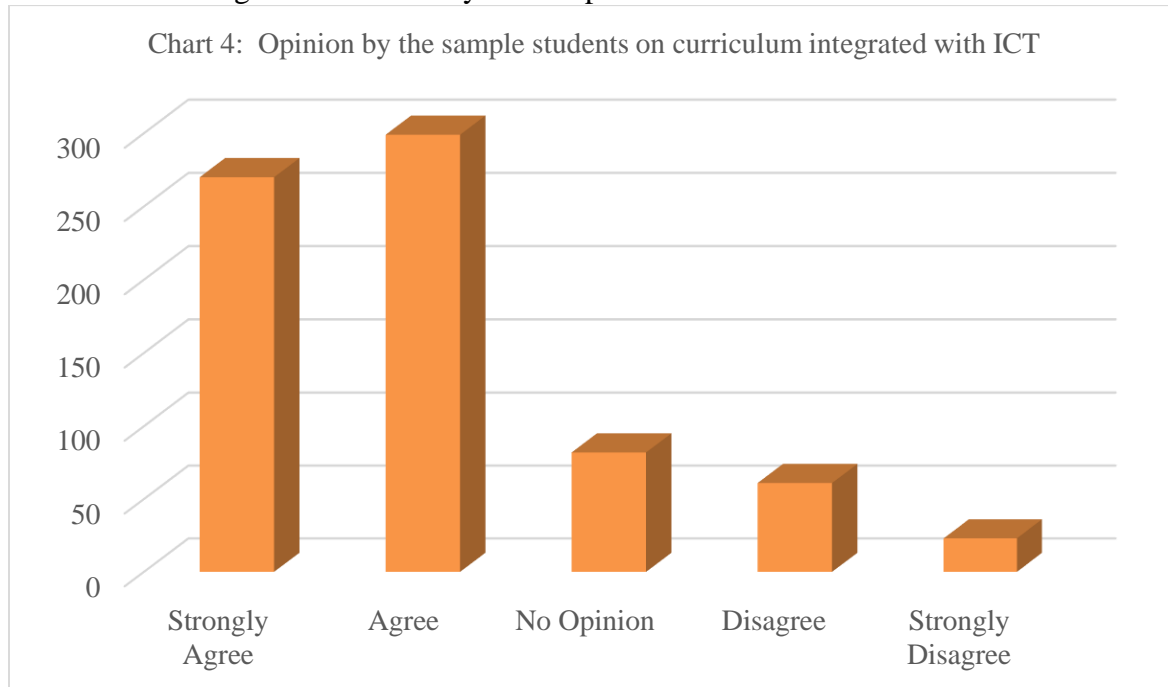


Table 5: Opinion by the sample students on curriculum regularly updated

Sl.No	Curriculum is updated	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	246	33.5	33.5	33.5
2	Agree	298	40.5	40.5	74.0
3	No Opinion	96	13.1	13.1	87.1
4	Disagree	80	10.9	10.9	98.0
5	Strongly Disagree	15	2.0	2.0	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 5 portrays the opinion on ‘curriculum is regularly updated’ by the sample students with a major opinion of ‘agree’ by 40.5 percent of the sample students followed by ‘strongly agree’ by 33.5 percent, ‘no opinion’ by 13.1 percent ‘disagree’ by 10.9 percent and ‘strongly disagreed’ by 2 percent. Chart 5 provides the opinion on curriculum is regularly updated by the sample students.

**Chart 5: Opinion by the sample students on curriculum regularly updated**

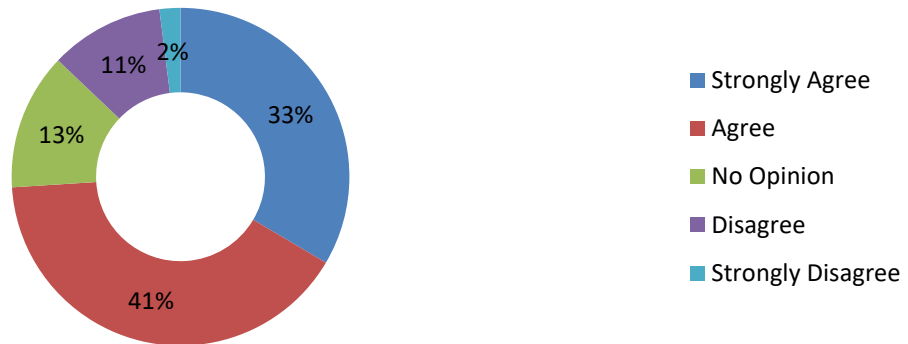


Table 6: Opinion by the sample students on elective courses offered matching with current trends

Sl.No	Elective courses	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	240	32.7	32.7	32.7
2	Agree	276	37.5	37.5	70.2
3	No Opinion	125	17.0	17.0	87.2
4	Disagree	69	9.4	9.4	96.6
5	Strongly Disagree	25	3.4	3.4	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 6 shows the opinion of the sample students on elective courses offered are matching with current trends. 37.5 percent have opined for ‘agree’ and 32.7 percent for ‘strongly agree’, ‘no opinion’ by 17 percent, ‘disagree’ by 9.4 percent and ‘strongly disagree’ by 3.4 percent of the sample students. The majority opinion by the sample students goes for elective courses offered are matching with current trends.

Table 7: Opinion by the sample students on soft skills offered as separate paper

Sl.No	Soft skills	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	417	56.7	56.7	56.7
2	Agree	245	33.3	33.3	90.0
3	No Opinion	44	6.0	6.0	96.0
4	Disagree	11	1.5	1.5	97.5
5	Strongly Disagree	18	2.5	2.5	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 7 bring out the opinion on soft skills is offered as separate paper by the sample students, which shows that 56.7 percent have ‘strongly agreed’ followed by 33.3 percent opined for ‘agree’, ‘no opinion’ is by 6.0 percent, ‘strongly disagreed’ by 2.5 percent, and ‘disagreed’ by 1.5 percent of the sample students.

Table 8: Opinion by the sample students on enough provision for extension activities

Sl.No	Extension activities	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	277	37.7	37.7	37.7
2	Agree	307	41.8	41.8	79.5
3	No Opinion	57	7.7	7.7	87.2
4	Disagree	60	8.2	8.2	95.4
5	Strongly Disagree	34	4.6	4.6	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

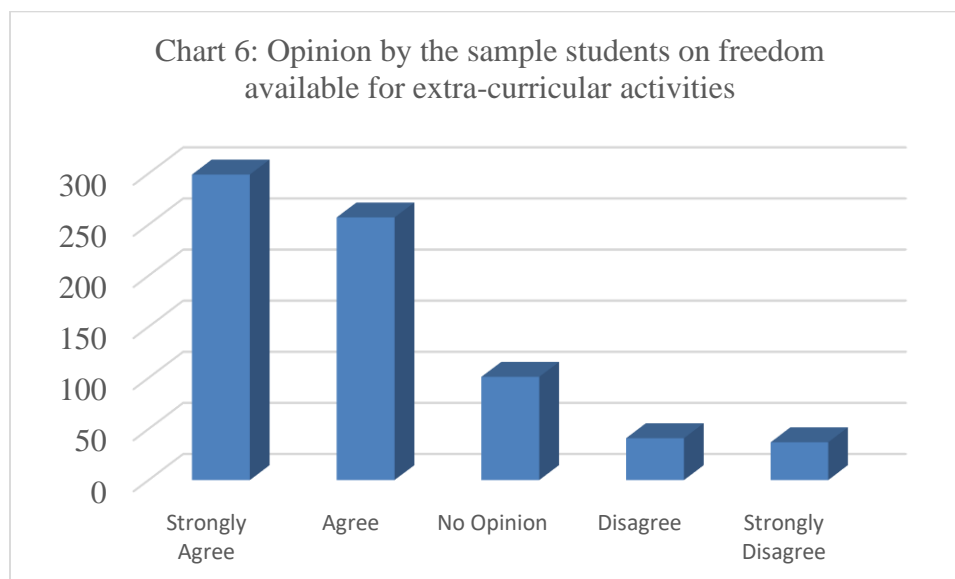
Table 8 portrays the opinion on ‘enough provision for extension activities’ by the sample students which is ‘agreed’ by 41.8 percent followed by ‘strongly agree’ by 37.7 percent, ‘no opinion’ by 7.7 percent ‘disagree’ by 8.2 percent and ‘strongly disagreed’ by 4.2 percent. The inference is that enough provision for extension activities is given to the sample students in the college.

Table 9: Opinion by the sample students on freedom available for extra-curricular activities

Sl.No	Extra-curricular activities	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	299	40.7	40.7	40.7
2	Agree	257	35.0	35.0	75.7
3	No Opinion	101	13.7	13.7	89.4
4	Disagree	41	5.6	5.6	95.0
5	Strongly Disagree	37	5.0	5.0	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

The opinion on ‘freedom is available for extra-curricular activities like NCC/NSS/Red Ribbon club/ Rotaract club/YRC’ by the sample students are given in Table 9, which shows that 40.7 percent of them have ‘strongly agreed’ followed by 35 percent have ‘agreed’, ‘no opinion’ by 13.7 percent, ‘disagreed’ by 5.6 percent, and ‘strongly disagreed’ by 5 percent of the sample students. 75.6 cumulative percentage of ‘strongly agreed’ and ‘agreed’ indicates for the freedom to choose extra-curricular activities as listed above. Chart 6 provides the details of freedom is available for extra-curricular activities by the sample students.



## II. Admission

The opinion of the sample students during their admission to the degree programme in the college has been gathered on three major aspects i.e., admission process is transparent, application form is simple and self-explanatory, and the Merit list of selected candidates are displayed on the admission portal of the College and given in the following tables.

Table 10: Opinion by the sample students on transparent admission process

Sl.No	Admission process	Frequency	Percent	Valid Percent	Cumulative Percent
1	Very Good	357	48.6	48.6	48.6
2	Good	282	38.4	38.4	86.9
3	Fair	96	13.1	13.1	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 10 gives the opinion of the sample students on ‘admission process is transparent’ with the majority of 48.6 percent of them saying ‘Very Good’ followed by 38.4 percent have said ‘Good’ and ‘Fair’ by 13.1 percent of the sample students. In their opinion, the major cumulative percentage (86.9 percent) goes for ‘Very Good’ and ‘Good’ it can be concluded that admission process is transparent in the college. Chart 7 gives the opinion on admission process is transparent by the sample students.

Chart 7: Opinion by the sample students on transparent admission process

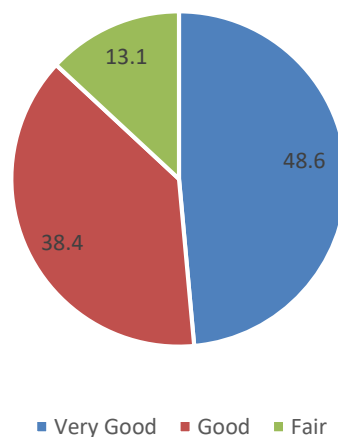


Table 11: Opinion by the sample students on simple and self-explanatory application forms

Sl.No	Application form	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	391	53.2	53.2	53.2
2	Agree	284	38.7	38.7	91.9
3	No Opinion	37	5.0	5.0	96.9
4	Disagree	12	1.6	1.6	98.5
5	Strongly Disagree	11	1.5	1.5	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

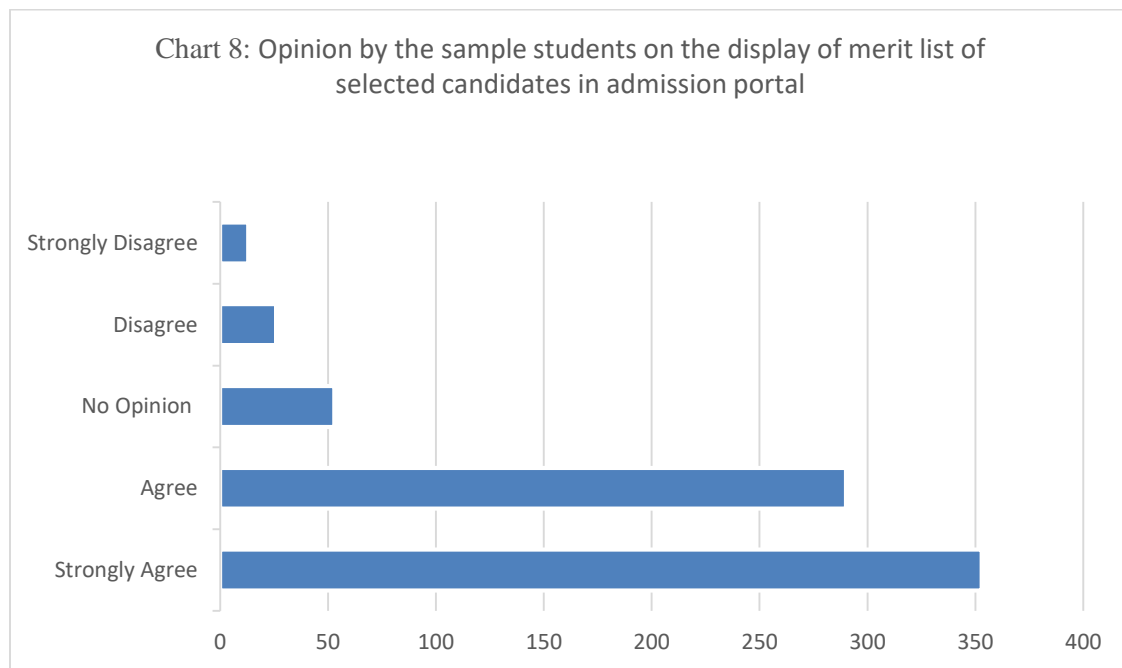
With regard to the opinion by the sample students on ‘the application form is simple and self-explanatory’ as given in Table 11, the majority of them have ‘strongly agreed’ with 48.6 percent followed by 38.7 percent have ‘agreed’, ‘no opinion’ by 5 percent, ‘disagreed’ by 1.6 percent, and ‘strongly disagreed’ by 1.5 percent. 91.8 percent cumulative value indicates that the application form is simple and self-explanatory.

Table 12: Opinion by the sample students on the display of merit list of selected candidates in admission portal

Sl.No	Merit list on the admission portal	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	353	48.0	48.0	48.0
2	Agree	290	39.5	39.5	87.5
3	No Opinion	53	7.2	7.2	94.7
4	Disagree	26	3.5	3.5	98.2
5	Strongly Disagree	13	1.8	1.8	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 12 shows the opinion of the sample student on ‘the merit list of selected candidates is displayed on the admission portal of the College’. It is ‘strongly agreed’ by 48 percent followed by 39.5 percent have ‘agreed’, ‘no opinion’ by 7.2 percent, ‘disagreed’ by 3.5 percent, and ‘strongly disagreed’ by 1.8 percent. The inference is the merit list of selected candidates are displayed on the admission portal of the College. Chart 8 provides the merit list of selected candidates is displayed on the admission portal by the sample students.



### III. Placement-Cell

Placement cell forms an imperative position in arranging for on-campus and off-campus job opportunities to the students in the college. The functioning of this cell is elicited from the sample students on the major points like ‘notifications of campus interviews are provided in time, good arrangements are made for on-campus & off-campus visits of MNC’s, Banks, other Financial Institutions, etc., the coordinators of the Career Guidance and Placement Cell are easily accessible’ and the results are provided in the following tables.

Table 13: Opinion by the sample students on notifications about the campus interviews provided

Sl.No	Campus interviews	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	269	36.6	36.6	36.6
2	Agree	263	35.8	35.8	72.4
3	No Opinion	116	15.8	15.8	88.2
4	Disagree	57	7.8	7.8	96.0
5	Strongly Disagree	30	4.0	4.0	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 13 provides the opinion of the sample students on ‘notifications of campus interviews are provided in time’, which is ‘strongly agreed’ by 36.6 percent followed by 35.8 percent have ‘agreed’, ‘no opinion’ by 15.8 percent, ‘disagreed’ by 7.8 percent, and ‘strongly disagreed’ by 4 percent. This indicates that they get notifications of campus interviews in time.

Table 14: Opinion for on-campus and off-campus visits of Placement bodies by the sample students

Sl.No	On-campus & off-campus	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	259	35.2	35.2	35.2
2	Agree	262	35.7	35.7	70.9
3	No Opinion	92	12.5	12.5	83.4
4	Disagree	76	10.3	10.3	93.7
5	Strongly Disagree	46	6.3	6.3	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to opinion on ‘good arrangements are made for on-campus and off-campus visits of MNC’s, Banks, other Financial Institutions, etc.’ by the sample students about 35.7 percent have ‘agreed’, followed with ‘strongly agreed’ by 35.2 percent ‘no opinion’ by 12.5 percent, ‘disagreed’ by 10.6 percent, and ‘strongly disagreed’ by 6.3 percent. This shows good arrangements done by the placement cell for on-campus and off-campus visits in the college. Chart 9 presents the details of opinion for on-campus and off-campus visits by the sample students.

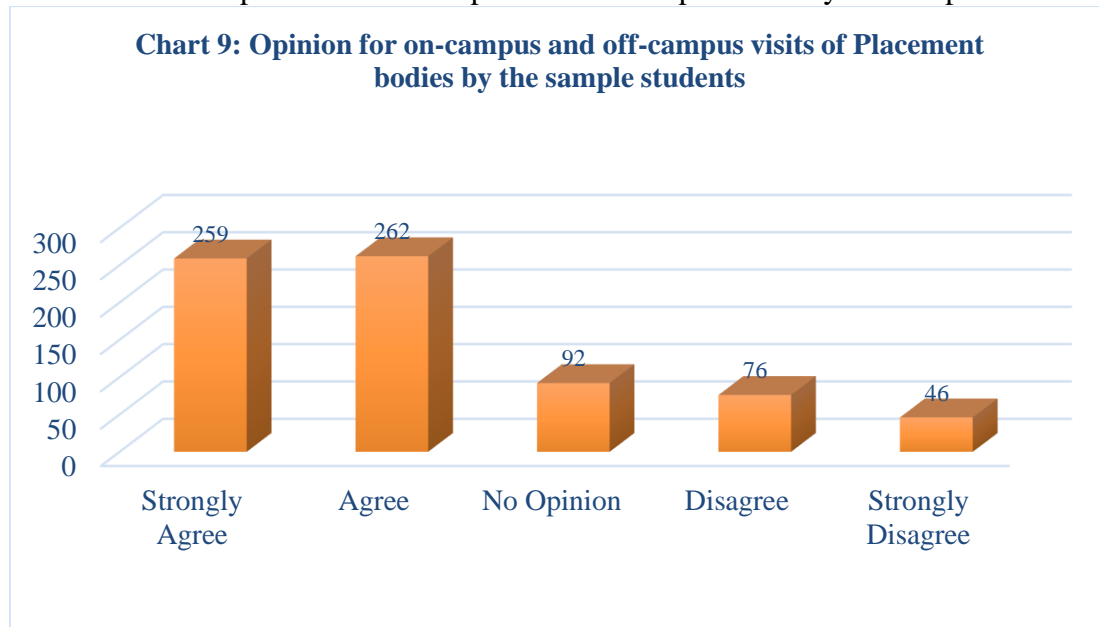
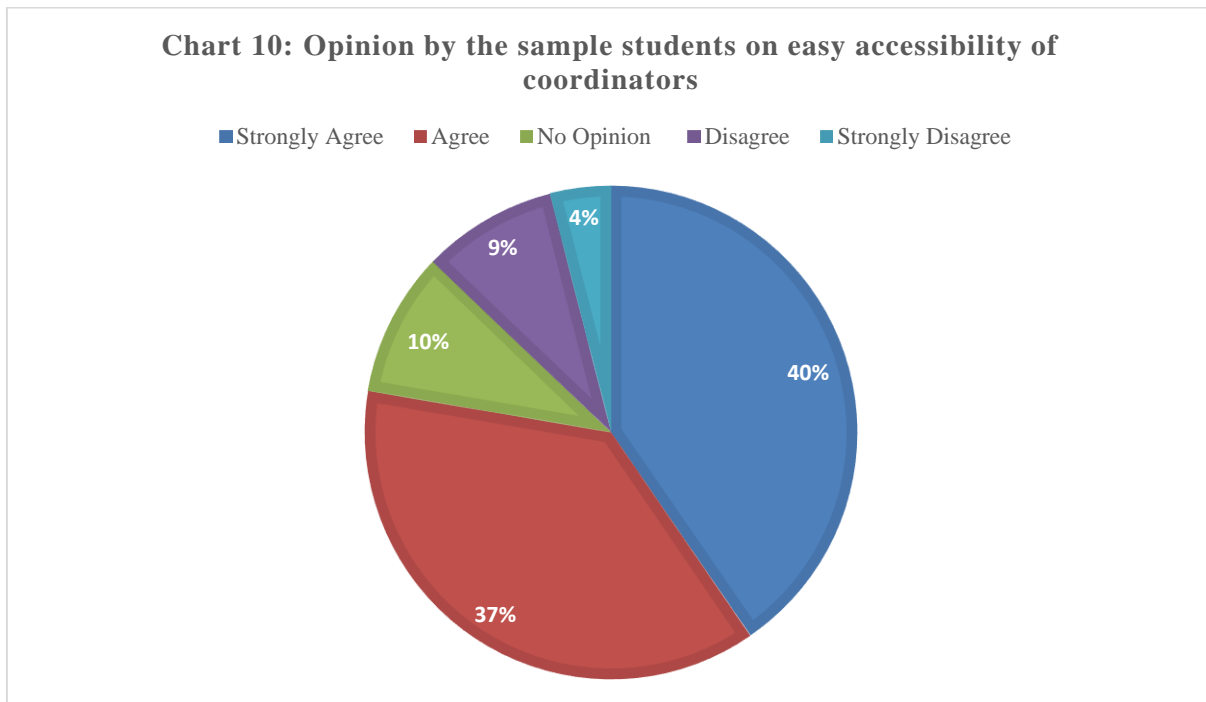


Table 15: Opinion by the sample students on easy accessibility of coordinators

Sl.No	Coordinators are easily accessible	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	297	40.5	40.5	40.5
2	Agree	274	37.3	37.3	77.8
3	No Opinion	70	9.5	9.5	87.3
4	Disagree	65	8.8	8.8	96.1
5	Strongly Disagree	29	3.9	3.9	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

In Table 15, the opinion of the sample students on ‘the coordinators of the Career Guidance and Placement Cell are easily accessible’ has been presented which portrays that it is ‘strongly agreed’ by 40.5 percent followed by 37.3 percent have ‘agreed’, ‘no opinion’ by 9.5 percent, ‘disagreed’ by 8.8 percent, and ‘strongly disagreed’ by 3.9 percent. This exhibits that the coordinators of the Career Guidance and Placement Cell are easily accessible to the students in the college. Chart 10 gives the opinion on coordinators is easily accessible to the sample students.



#### IV. Infrastructure

The opinion on the infrastructure available in the campus has been by the sample students were collected on valid parameters like ‘the classrooms are spacious with sufficient furniture; the classrooms have proper ventilation, adequate fans and lights are provided in the class rooms; round the clock water supply and electricity are provided; good ceramic writing boards are provided in the class rooms; the labs are well-furnished with modern equipments and apparatus; the college has Smart Rooms, Auditoria, Universal Prayer Hall, etc; ICT facilities are provided to all the departments; free Internet facility is provided at the Internet Centre; food provided by the college canteen is hygienic and nutritious; and the college provides uninterrupted power supply through automated generators & on-line UPS’ and given in the following tables.

Table 16: Opinion on spacious classrooms with sufficient furnitures by the sample students

Sl.No	Classrooms	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	313	42.6	42.6	42.6
2	Agree	281	38.2	38.2	80.8
3	No Opinion	58	7.9	7.9	88.7
4	Disagree	57	7.8	7.8	96.5
5	Strongly Disagree	26	3.5	3.5	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to the opinion on ‘the classrooms are spacious with sufficient furniture’ by the sample students as given in Table 16 about 42.6 percent have ‘strongly agreed’ followed by 38.2 percent have ‘agreed’, ‘no opinion’ by 7.9 percent, ‘disagreed’ by 7.8 percent, and ‘strongly disagreed’ by 3.5 percent. This portrays that the classrooms are spacious with sufficient furniture in the college as opined by them. Chart 11 deals with the classrooms is spacious with sufficient furniture by the sample students.

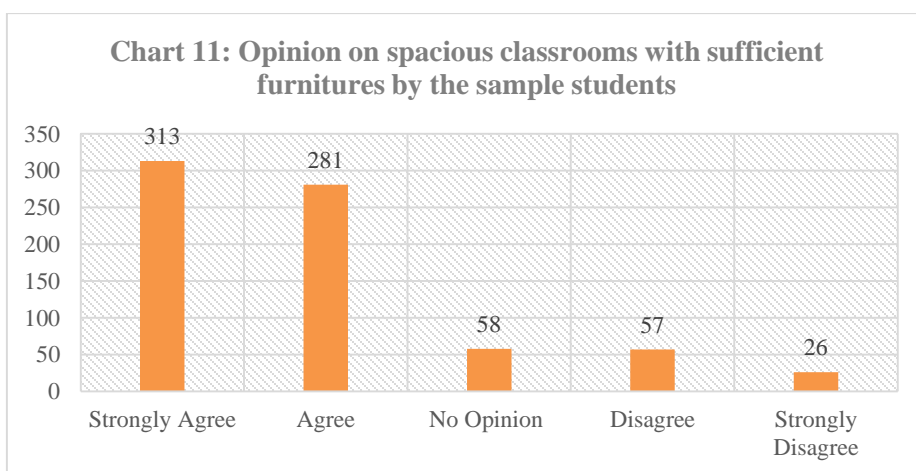


Table 17: Opinion on proper ventilation in classrooms by the sample students

Sl.No	Proper ventilation	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	345	46.9	46.9	46.9
2	Agree	293	39.9	39.9	86.8
3	No Opinion	41	5.6	5.6	92.4
4	Disagree	39	5.3	5.3	97.7
5	Strongly Disagree	17	2.3	2.3	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 17 and Chart 12 presents the opinion of the sample students on ‘classrooms have proper ventilation’ in the college. It is ‘strongly agreed’ by 46.9 percent followed by 39.9 percent have ‘agreed’, ‘no opinion’ by 5.6 percent, ‘disagreed’ by 5.3 percent, and ‘strongly disagreed’ by 2.3 percent, which implies that the classrooms have proper ventilation in the college.

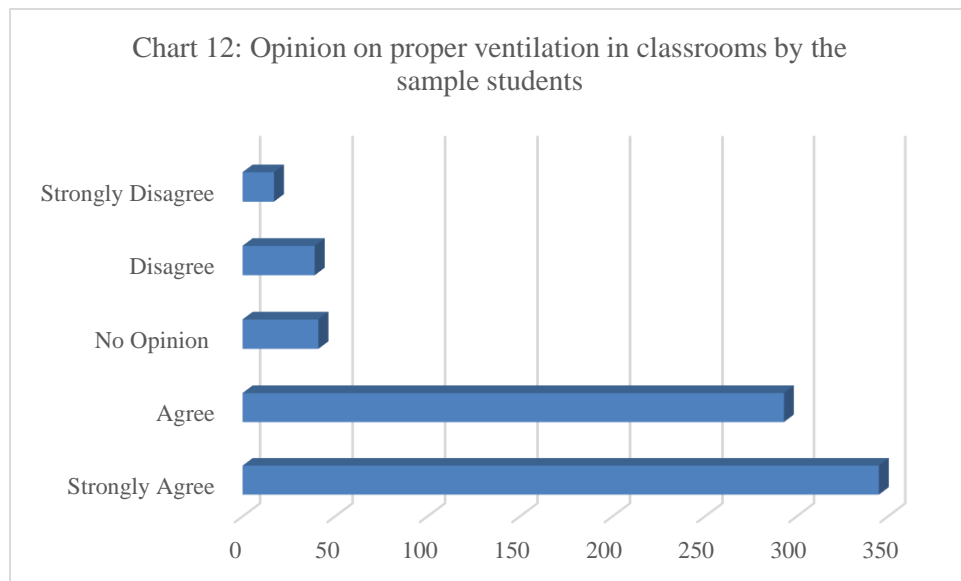


Table 18: Opinion on adequate fans and lights provided in the class rooms by the sample students

Sl.No	Fans and lights	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	376	51.1	51.1	51.1
2	Agree	265	36.1	36.1	87.2
3	No Opinion	33	4.5	4.5	91.7
4	Disagree	43	5.9	5.9	97.6
5	Strongly Disagree	18	2.4	2.4	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 18 deals with the opinion about ‘adequate fans and lights are provided in the class rooms’ by the sample students, where the majority of them have ‘strongly agreed’ with 51.1 percent followed by 36.1percent have ‘agreed’, ‘disagreed’ by 5.9 percent, ‘no opinion’ by 4.5 percent, and ‘strongly disagreed’ by 2.4 percent. The inference is that the classrooms in the college have adequate fans and lights and it is presented in Chart 13.

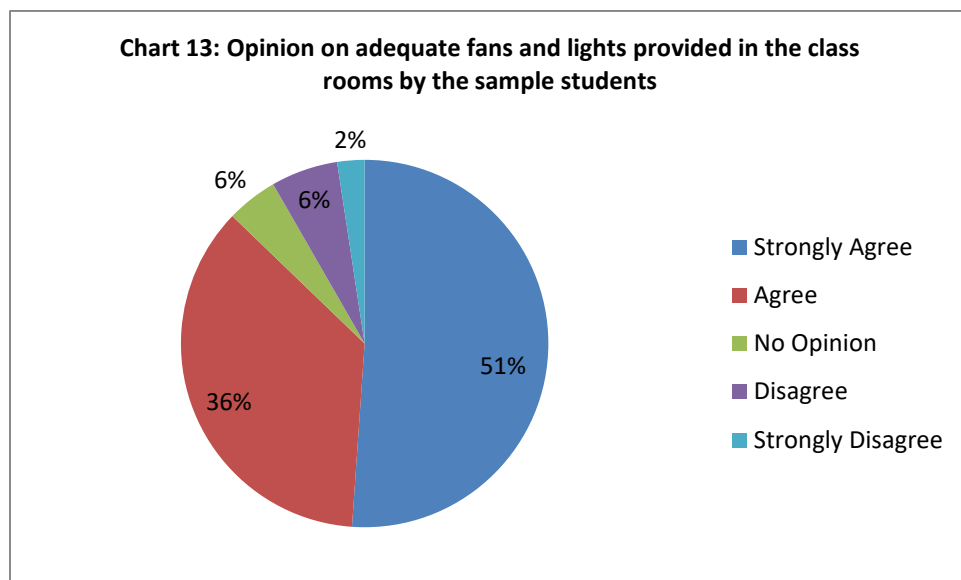


Table 19: Opinion by the sample students on round the clock water supply and electricity provided

Sl.No	Water supply and electricity	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	332	45.2	45.2	45.2
2	Agree	278	37.8	37.8	83.0
3	No Opinion	56	7.6	7.6	90.6
4	Disagree	47	6.4	6.4	97.0
5	Strongly Disagree	22	3.0	3.0	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to the opinion by the sample students on ‘round the clock water supply and electricity are provided’ in the college as shown in Table 19 about 45.2 percent of them have ‘strongly agreed’ followed by 37.8 percent have ‘agreed’, ‘no opinion’ by 7.6 percent, ‘disagreed’ by 6.4 percent, and ‘strongly disagreed’ by 3 percent. The majority of the sample students have opined that the college provides round the clock water supply and electricity and Chart 14 gives the details.

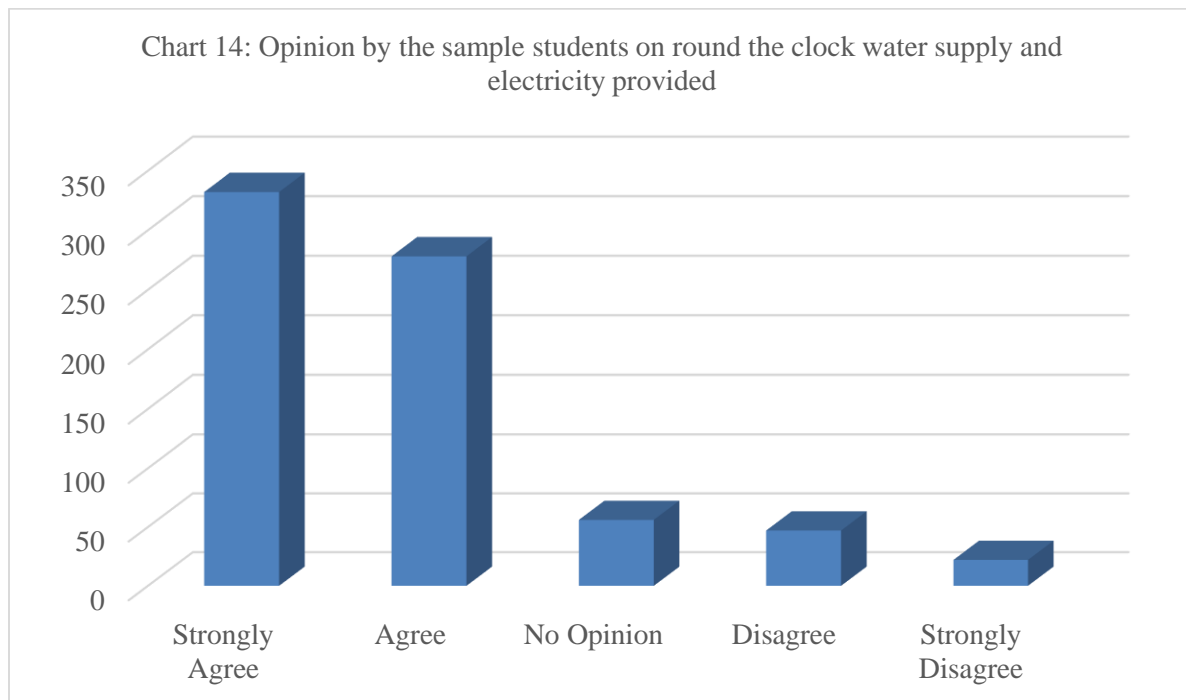


Table 20: Opinion by the sample students on good ceramic writing boards provided in the class rooms

Sl.No	Ceramic writing boards	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	370	50.3	50.3	50.3
2	Agree	275	37.4	37.4	87.7
3	No Opinion	35	4.8	4.8	92.5
4	Disagree	36	4.9	4.9	97.4
5	Strongly Disagree	19	2.6	2.6	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 20 provides the opinion of the sample students on ‘good ceramic writing boards are provided in the class rooms’ which is endorsed by 50.3 percent saying ‘strongly agree’ followed by 37.4 percent saying ‘agree’, ‘disagreed’ by 4.9 percent, ‘no opinion’ by 4.8 percent, and ‘strongly disagreed’ by 2.6 percent.

Table 21: Opinion by the sample students on the well-furnished laboratories with modern equipments and apparatus

Sl.No	Labs	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	206	28.0	28.0	28.0
2	Agree	352	47.9	47.9	75.9
3	No Opinion	77	10.5	10.5	86.4
4	Disagree	53	7.2	7.2	93.6
5	Strongly Disagree	47	6.4	6.4	99.9
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 21 portrays the opinion of the sample students on ‘the labs are well-furnished with modern equipments and apparatus.’ It is ‘agreed’ by 47.9 percent followed by 28 percent have ‘strongly agreed’, ‘no opinion’ by 10.5 percent, ‘disagreed’ by 7.2 percent, and ‘strongly disagreed’ by 6.4 percent.

Table 22: Opinion about the Smart Rooms, Auditoria, Universal Prayer Hall by the sample students

Sl.No	Smart Rooms etc	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	239	32.5	32.5	32.5
2	Agree	330	44.9	44.9	77.4
3	No Opinion	102	13.9	13.9	91.3
4	Disagree	37	5.1	5.1	96.4
5	Strongly Disagree	27	3.6	3.6	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to the opinion on ‘the college has Smart Rooms, Auditoria, Universal Prayer Hall, etc.’ by the sample students about 44.9 percent of them have ‘agreed’ followed by 32.5 percent have ‘strongly agreed’, ‘no opinion’ by 13.9 percent, ‘disagreed’ by 5.1 percent, and ‘strongly disagreed’ by 3.6 percent. This implies the availability and use of these modern facilities in the college.

Table 23: Opinion on ICT facilities by the sample students

Sl.No	ICT facilities	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	284	38.6	38.6	38.6
2	Agree	278	37.8	37.8	76.4
3	No Opinion	89	12.1	12.1	88.5
4	Disagree	58	7.9	7.9	96.4
5	Strongly Disagree	26	3.6	3.6	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

The opinion on ‘ICT facilities are provided to all the departments’ by the sample students is given in Table 23, which indicates that 38.6 percent of them have ‘strongly agreed’ followed by 37.8 percent have ‘agreed’, ‘no opinion’ by 12.1 percent, ‘disagreed’ by 7.9 percent, and ‘strongly disagreed’ by 3.6 percent.

Table 24: Opinion by the sample students on Free Internet facility

Sl.No	Free Internet facility	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	180	24.5	24.5	24.5
2	Agree	311	42.3	42.3	66.8
3	No Opinion	90	12.2	12.2	79.0
4	Disagree	80	10.9	10.9	89.9
5	Strongly Disagree	74	10.1	10.1	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

The opinion by the sample students about ‘free Internet facility is provided at the Internet Centre’ has been presented in Table 24. It shows that about 42.3 percent of them have ‘agreed’ followed by 24.5 percent have ‘strongly agreed’, ‘no opinion’ by 12.2 percent, ‘disagreed’ by 10.9 percent, and ‘strongly disagreed’ by 10.1 percent. Chart 15 provides the details about the Free Internet facility provided in the college.

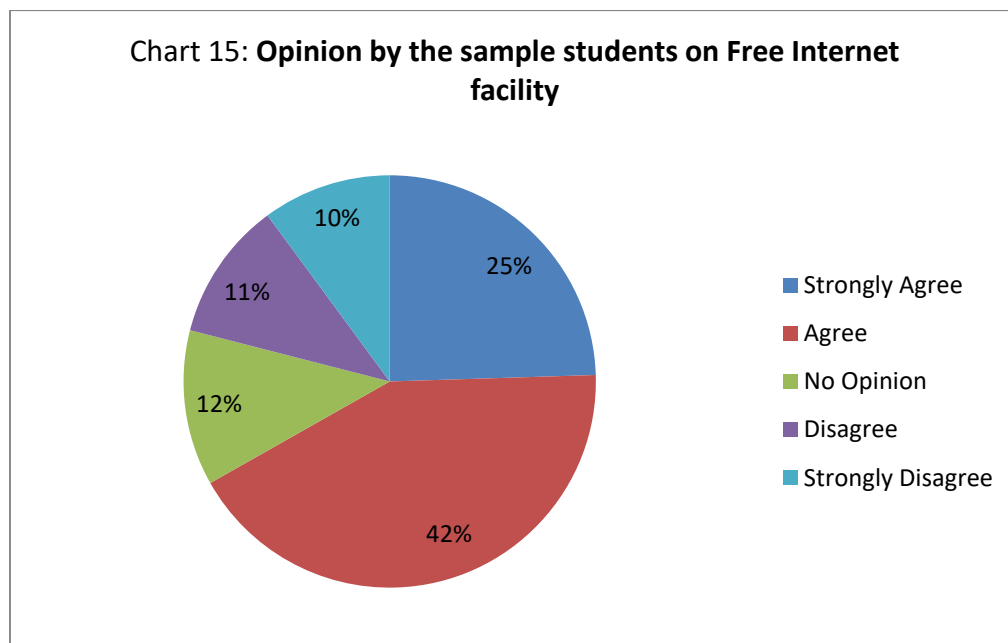


Table 25: Opinion about the college canteen by the sample students

Sl.No	College canteen	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	208	28.3	28.3	28.3
2	Agree	291	39.6	39.6	67.9
3	No Opinion	82	11.2	11.2	79.1
4	Disagree	57	7.8	7.8	86.9
5	Strongly Disagree	97	13.1	13.1	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 25 portrays the opinion of the sample students about ‘food provided by the college canteen is hygienic and nutritious’, which explains that 39.6 percent of them have ‘agreed’ followed by 28.3 percent have ‘strongly agreed’, ‘no opinion’ by 11.2 percent, ‘strongly disagreed’ by 13.1 percent, and ‘disagreed’ by 7.8 percent.

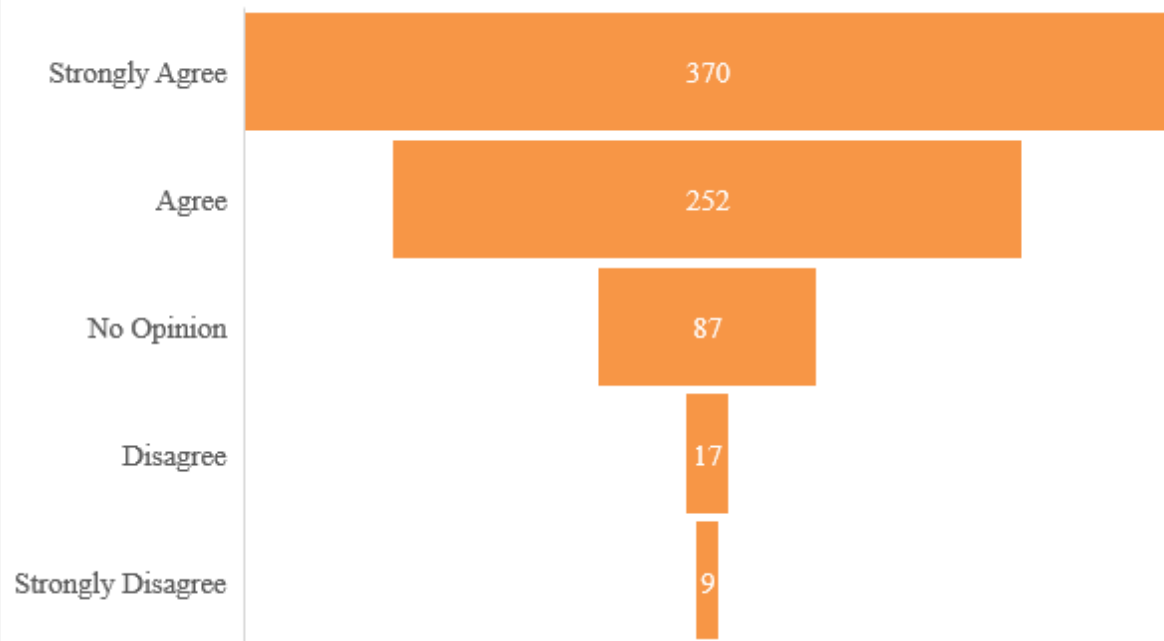
Table 26: Opinion by the sample students on uninterrupted power supply provided in the college

Sl.No	Uninterrupted power supply	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	370	50.3	50.3	50.3
2	Agree	252	34.3	34.3	84.6
3	No Opinion	87	11.9	11.9	96.5
4	Disagree	17	2.3	2.3	98.8
5	Strongly Disagree	9	1.2	1.2	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to the opinion on ‘the college provides uninterrupted power supply through automated generators & on-line UPS’ by the sample students as presented in Table 26 and Chart 16 about 50.3 percent of them have ‘strongly agreed’ followed by 34.3 percent have ‘agreed’, ‘no opinion’ by 11.9 percent, ‘disagreed’ by 2.3 percent, and ‘strongly disagreed’ by 1.2 percent.

Chart 16: Opinion on college provides uninterrupted power supply



## V. Teachers

The opinion on teachers by the students covers aspects like ‘the teachers cover the syllabus in-time; the teachers provide study materials; the teaching methodology is good, teachers’ pay individual attention; class tests are announced well in advance; adequate time is given for submission of assignments; and the teachers are easily approachable for clarification on subjects’.

Table 27: Opinion by the sample students on teachers covering the syllabus in-time

Sl.No	Teachers cover the syllabus	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	343	46.7	46.7	46.7
2	Agree	293	39.8	39.8	86.5
3	No Opinion	41	5.6	5.6	92.1
4	Disagree	42	5.7	5.7	97.8
5	Strongly Disagree	16	2.2	2.2	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 27 and Chart 17 provides the opinion of the sample students about ‘the teachers cover the syllabus in-time’. It is ‘strongly agreed’ by 46.7 percent followed by 39.8 percent have ‘agreed’, ‘no opinion’ by 5.6 percent, ‘disagreed’ by 5.7 percent, and ‘strongly disagreed’ by 2.2 percent. 86.5 cumulative percent indicates agreement by the sample students that the teachers cover the syllabus in-time.

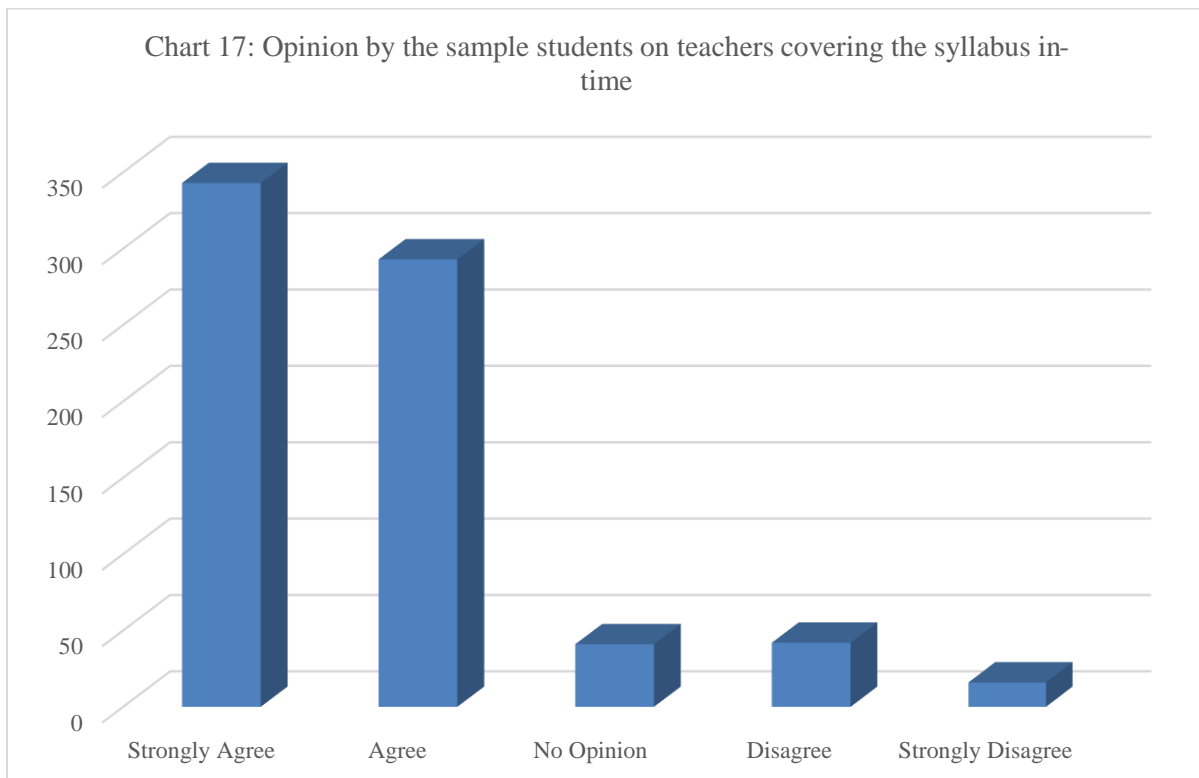


Table 28: Opinion on teachers providing study materials by the sample students

Sl.No	Teachers provide study materials	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	302	41.1	41.1	41.1
2	Agree	309	42.0	42.0	83.1
3	No Opinion	61	8.3	8.3	91.4
4	Disagree	52	7.1	7.1	98.5
5	Strongly Disagree	11	1.5	1.5	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 28 shows the opinion of the sample respondents about ‘the teachers provide study materials’ with the highest percentage of them saying ‘agree’ by 43 percent followed by ‘strongly agreed’ with 41.1 percent ‘no opinion’ by 8.3 percent, ‘disagreed’ by 7.1 percent, and ‘strongly disagreed’ by 1.5 percent. This denotes that the teachers provide study materials to the students in the college.

Table 29: Opinion by the sample students on good teaching methodology

Sl.No	Teaching methodology	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	346	47.1	47.1	47.1
2	Agree	302	41.1	41.1	88.2
3	No Opinion	58	7.9	7.9	96.1
4	Disagree	20	2.7	2.7	98.8
5	Strongly Disagree	9	1.2	1.2	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to ‘the teaching methodology is good’ the sample students have opined with more of ‘strongly agreed’ by 47.1 percent followed by 41.1 percent have ‘agreed’, ‘no opinion’ by 7.9 percent, ‘disagreed’ by 2.7 percent, and ‘strongly disagreed’ by 1.2 percent. The inference is that the teaching methodology is good with 88.2 cumulative percentage for ‘strongly agree’ and ‘agree’.

Table 30: Opinion by the sample students on teachers paying individual attention

Sl.No	Individual attention	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	267	36.3	36.3	36.3
2	Agree	312	42.5	42.5	78.8
3	No Opinion	95	12.9	12.9	91.7
4	Disagree	52	7.1	7.1	98.8
5	Strongly Disagree	9	1.2	1.2	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

As deduce from Table 30 and Chart 18 it is 'agreed' by 42.5 percent followed by 36.3 percent have 'strongly agreed', 'no opinion' by 12.9 percent, 'disagreed' by 7.1 percent, and 'strongly disagreed' by 1.2 percent on the opinion of the sample students about 'teachers' pay individual attention' in the class.

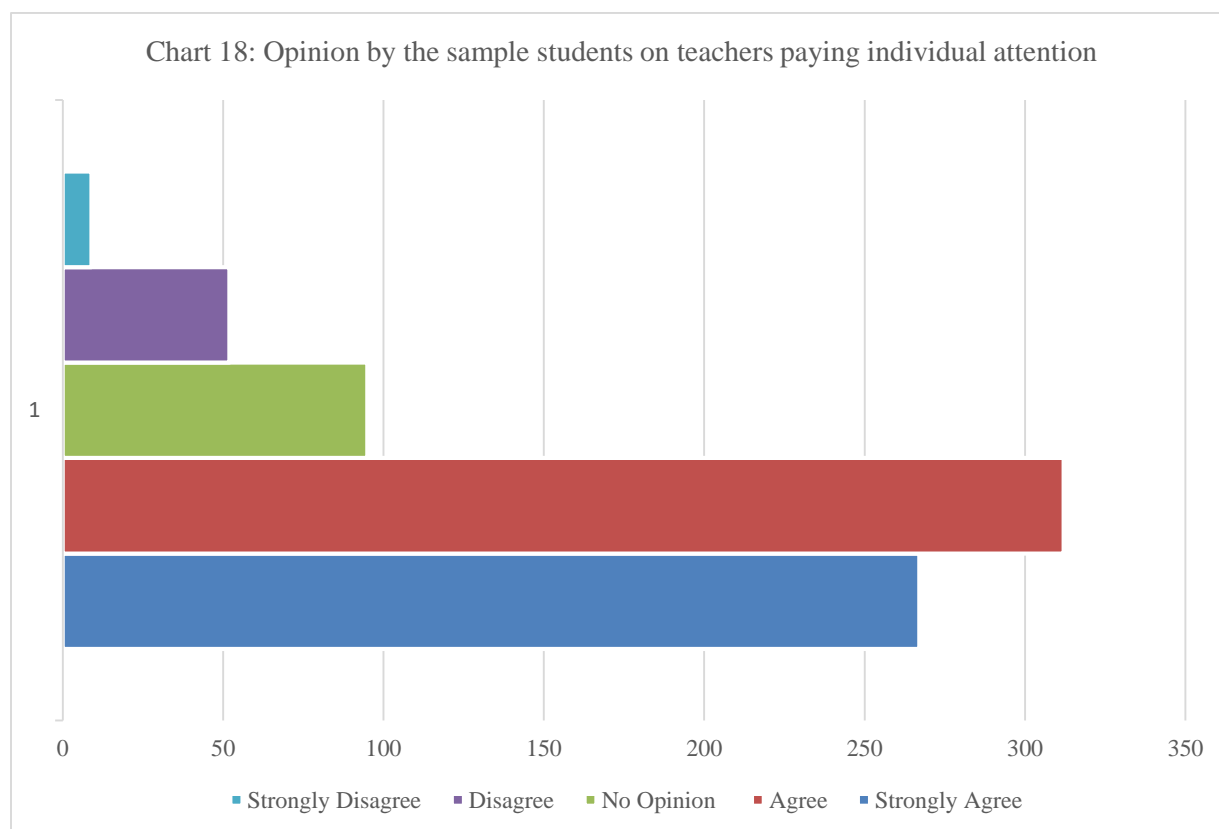


Table 31: Opinion by the sample students on class room tests announced well in advance

Sl.No	Class tests	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	318	43.3	43.3	43.3
2	Agree	305	41.5	41.5	84.8
3	No Opinion	59	8.0	8.0	92.8
4	Disagree	40	5.4	5.4	98.2
5	Strongly Disagree	13	1.8	1.8	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 31 brings out the opinion of the sample students about ‘class tests are announced well in advance’. It is ‘strongly agreed’ by 43.3 percent followed by 41.5 percent have ‘agreed’ (cumulative of 84.8 percent), ‘no opinion’ by 8 percent, ‘disagreed’ by 5.4 percent, and ‘strongly disagreed’ by 1.8 percent. This means that the teachers announce about the class tests well in advance to facilitate students to prepare for it.

Table 32: Opinion by the sample students on adequate time given for submission of assignments

Sl.No	Submission of assignments	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	401	54.5	54.5	54.5
2	Agree	271	36.9	36.9	91.4
3	No Opinion	34	4.6	4.6	96.0
4	Disagree	16	2.2	2.2	98.2
5	Strongly Disagree	13	1.8	1.8	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 32 presents about the opinion of the sample students on ‘adequate time is given for submission of assignments’ with more of ‘strongly agreed’ with 54.5 percent followed by 36.9 percent have ‘agreed’, ‘no opinion’ by 4.6 percent, ‘disagreed’ by 2.2 percent, and ‘strongly disagreed’ by 1.8 percent. The inference is that adequate time is given to the students for preparation and submission of assignments for their CIA in the college.

Table 33: Opinion by the sample students on easy approachability of teachers for clarification on subjects

Sl.No	Teachers are easily approachable	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	403	54.8	54.8	54.8
2	Agree	263	35.8	35.8	90.6
3	No Opinion	44	6.0	6.0	96.6
4	Disagree	17	2.3	2.3	98.9
5	Strongly Disagree	8	1.1	1.1	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 33 portrays the opinion of the sample students about ‘the teachers are easily approachable for clarification on subject’ which is ‘strongly agreed’ by 54.8 percent followed by 35.8 percent have ‘agreed’, ‘no opinion’ by 6 percent, ‘disagreed’ by 2.3 percent, and ‘strongly disagreed’ by 1.1 percent. 90.6 cumulative percentage of ‘strongly agree’ and ‘agree’ implies that the teachers in the college are easily approachable for clarification on subject.

## VI. Examination

The sixth criterion dwells upon examination related matters like ‘the Examination forms are simple; the Exam schedule is notified well in advance; adequate time is given between examinations; the question papers cover the entire syllabus; the results are declared in-time; mark sheets are issued in-time; and grievances are addressed immediately’. The opinion of the sample students about these points are given in the following tables.

Table 34: Opinion by the sample students on simple examination forms

Sl.No	Examination forms	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	388	52.8	52.8	52.8
2	Agree	289	39.3	39.3	92.1
3	No Opinion	32	4.4	4.4	96.5
4	Disagree	18	2.4	2.4	98.9
5	Strongly Disagree	8	1.1	1.1	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 34 and Chart 19 depicts the opinion on 'the examination forms are simple' by the sample students during the survey by the IQAC of the college. It is 'strongly agreed' by 52.8 percent followed by 39.3 percent have 'agreed', 'no opinion' by 4.4 percent, 'disagreed' by 2.4 percent, and 'strongly disagreed' by 1.1 percent. The opinion of 'strongly agree' and 'agree' alone forms the cumulative percentage of 92.1 and hence one can accomplish that the examination forms are simple.

Chart 19: Opinion by the sample students on simple examination forms

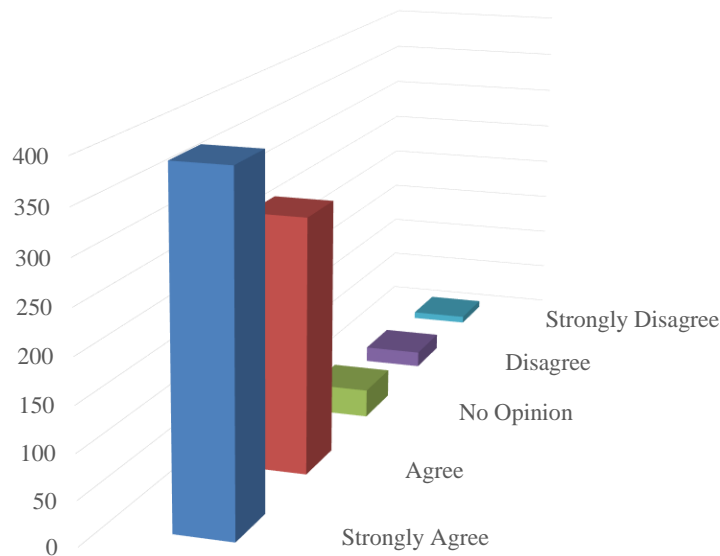


Table 35: Opinion by the sample students about the notification of exam schedules well in advance

Sl.No	Examination notification	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	367	49.9	49.9	49.9
2	Agree	292	39.7	39.7	89.6
3	No Opinion	30	4.1	4.1	93.7
4	Disagree	29	4.0	4.0	97.7
5	Strongly Disagree	17	2.3	2.3	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to the opinion by the sample students about ‘the Exam schedule is notified well in advance’ as given in Table 35 it found that 49.9 percent of them have ‘strongly agreed’ followed by 39.7 percent have ‘agreed’, ‘no opinion’ by 4.1 percent, ‘disagreed’ by 4.0 percent, and ‘strongly disagreed’ by 2.3 percent. This implies that the examination schedule is notified well in advance by the COE office of the college.

Table 36: Opinion by the sample students on adequate time intervals given between examinations

Sl.No	Adequate time	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	286	38.9	38.9	38.9
2	Agree	333	45.3	45.3	84.2
3	No Opinion	68	9.3	9.3	93.5
4	Disagree	37	5.0	5.0	98.5
5	Strongly Disagree	11	1.5	1.5	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 36 and Chart 20 brings out the opinion of the sample students on ‘adequate time is given between examinations’ in the college, which is ‘agreed’ by 45.3 percent followed by 38.9 percent have ‘strongly agreed’, ‘no opinion’ by 9.3 percent, ‘disagreed’ by 5 percent, and ‘strongly disagreed’ by 1.5 percent. The data indicate that the COE office of the college gives adequate time between examinations to facilitate the students to attend the examination without stress.

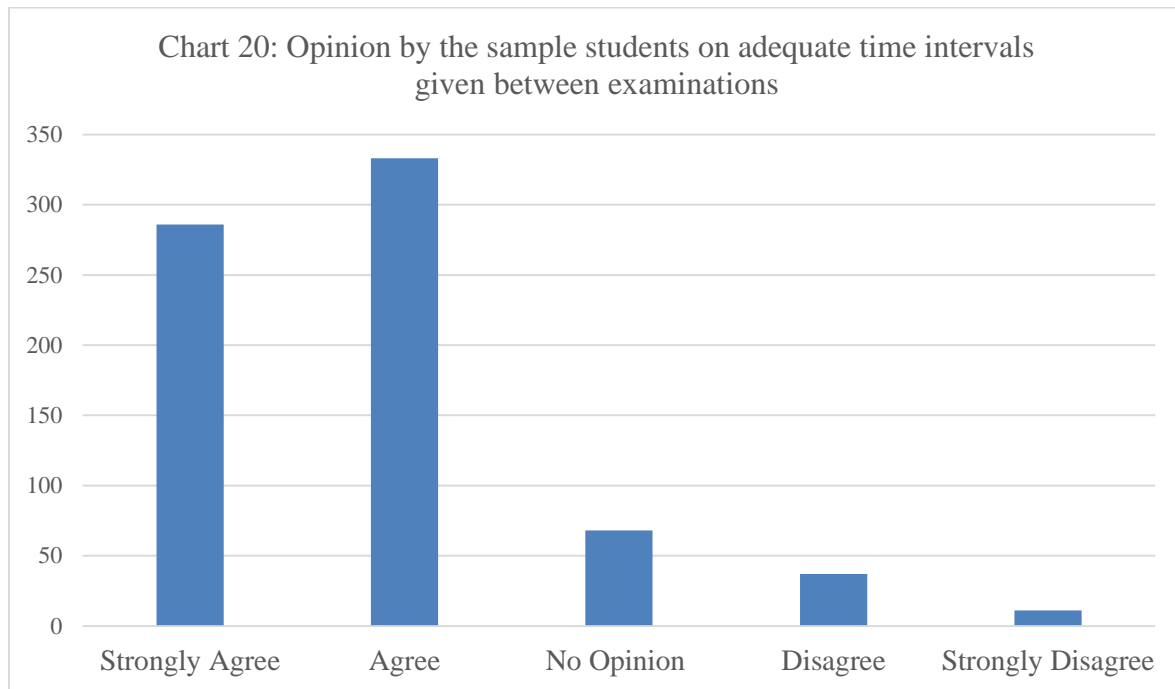


Table 37: Opinion by the sample students on question papers covering the entire syllabus

Sl.No	Question papers	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	321	43.7	43.7	43.7
2	Agree	314	42.7	42.7	86.4
3	No Opinion	73	9.9	9.9	96.3
4	Disagree	18	2.5	2.5	98.8
5	Strongly Disagree	9	1.2	1.2	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to ‘the question papers cover the entire syllabus’ the sample students have opined with 43.7 percent of them adage for ‘strongly agreed’ followed by 42.7 percent have ‘agreed’, ‘no opinion’ by 9.9 percent, ‘disagreed’ by 2.5 percent, and ‘strongly disagreed’ by 1.2 percent. It is inferred that the question papers given during the semester examinations cover the entire syllabus.

Table 38: Opinion by the sample students on declaration of results in-time

Sl.No	Results declaration	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	307	41.8	41.8	41.8
2	Agree	294	40.0	40.0	81.8
3	No Opinion	82	11.1	11.1	92.9
4	Disagree	43	5.9	5.9	98.8
5	Strongly Disagree	9	1.2	1.2	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 38 and Chart 21 shows the opinion of the sample students about ‘the results are declared in-time’. It is ‘strongly agreed’ with a majority of 41.8 percent of them followed by 40 percent have ‘agreed’, ‘no opinion’ by 11.1 percent, ‘disagreed’ by 5.9 percent, and ‘strongly disagreed’ by 1.2 percent, which implies that the COE office declares the results in-time.

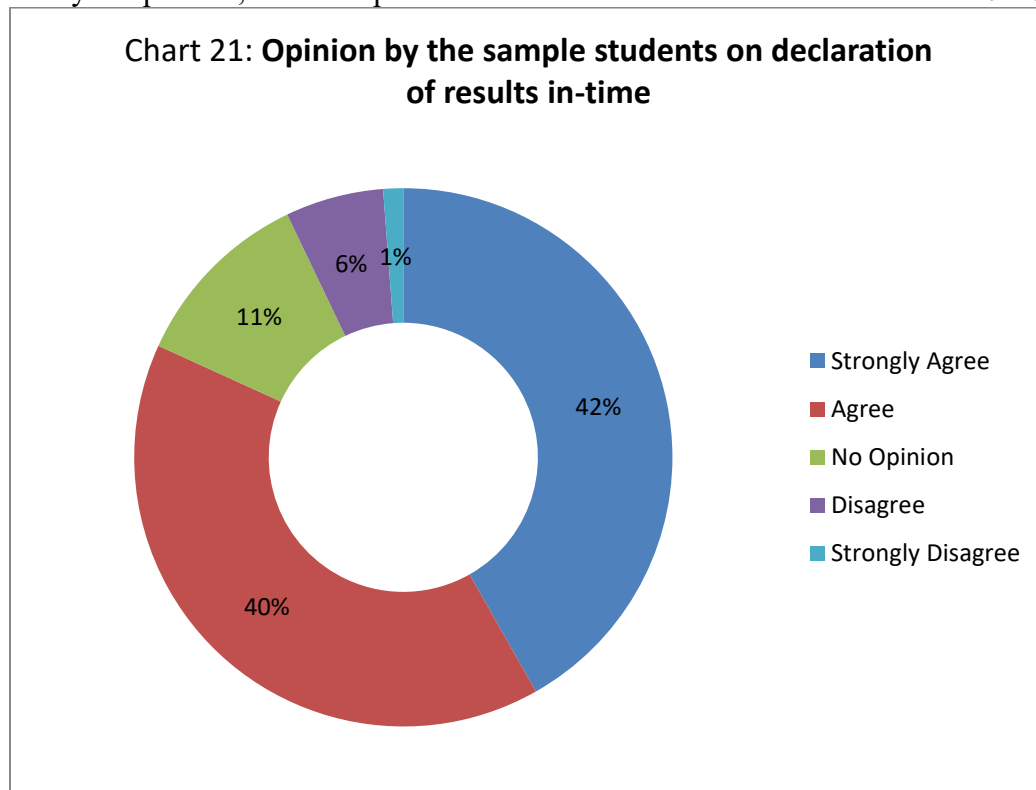


Table 39: Opinion by the sample students about the issue of mark sheets in-time

Sl.No	Mark sheets	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	303	41.2	41.2	41.2
2	Agree	294	40.0	40.0	81.2
3	No Opinion	71	9.7	9.7	90.9
4	Disagree	49	6.7	6.7	97.6
5	Strongly Disagree	18	2.4	2.4	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 39 presents the opinion on ‘mark sheets are issued in-time’ by the sample students with the highest of 41.8 percent of them saying ‘strongly agreed’ and it followed by 40 percent ‘agreed’, ‘no opinion’ by 9.7 percent, ‘disagreed’ by 6.7 percent, and ‘strongly disagreed’ by 2.4 percent. The inference is that the mark sheets are issued in-time by the COE office of the college.

Table 40: Opinion by the sample students on grievances addressed immediately

Sl.No	Grievances are addressed	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	275	37.4	37.4	37.4
2	Agree	344	46.8	46.8	84.2
3	No Opinion	53	7.2	7.2	91.4
4	Disagree	42	5.7	5.7	97.1
5	Strongly Disagree	21	2.9	2.9	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

As regards the opinion on ‘grievances are addressed immediately’ given by the sample students shown in Table 40 indicates that the majority of 46.8 percent of them have ‘agreed’ it followed by 37.4 percent ‘strongly agreed’, ‘no opinion’ by 7.2 percent, ‘disagreed’ by 5.7 percent, and ‘strongly disagreed’ by 2.9 percent. This implies that 84.21 cumulative percent consisting of ‘agree’ and ‘strongly agree’ for addressing the grievances by the COE office of the college by the sample students.

## VII. Office

Finally, the seventh criterion deals with opinion by the students about the college office on points consisting of ‘the office is easily accessible; the office staff are courteous; scholarships are given in-time; the bus passes / train concessions are issued in-time; bonafide certificate is issued whenever required; and issue of certificate is without any delay’ and the results are presented in the tables given below.

Table 41: Opinion by the sample students about the easy accessibility of the office

Sl.No	Office is easily accessible	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	189	25.7	25.7	25.7
2	Agree	298	40.5	40.5	66.2
3	No Opinion	73	9.9	9.9	76.1
4	Disagree	93	12.7	12.7	88.8
5	Strongly Disagree	82	11.2	11.2	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 41 and Chart 22 brings out the opinion of the sample students on ‘the office is easily accessible’ with a considerable percentage of 40.5 for ‘agree’ followed by 25.7 percent for ‘strongly agree’, while it is ‘disagreed’ by 12.7 percent, by 9.9 percent, ‘strongly disagreed’ by 11.2 percent, and ‘no opinion’ by 9.9 percent. It is clear that the college office is easily accessible to the sample students for any clarification or certificates.

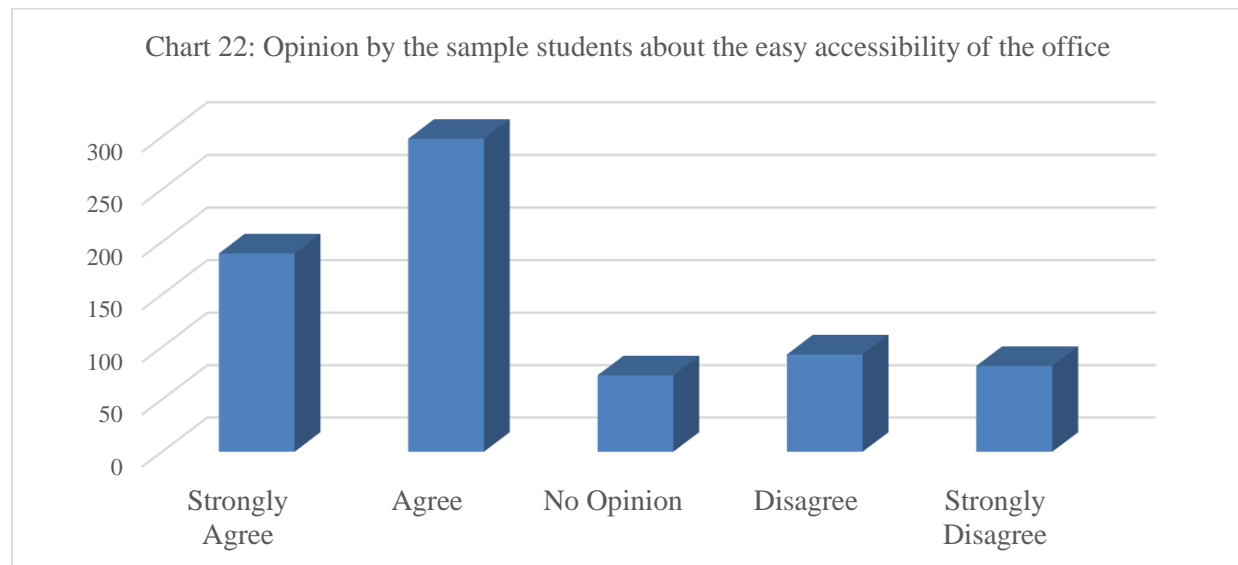


Table 42: Opinion by the sample students about courteous Office Staff

Sl.No	Office staff are courteous	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	214	29.1	29.1	29.1
2	Agree	259	35.2	35.2	64.3
3	No Opinion	52	7.1	7.1	71.4
4	Disagree	83	11.3	11.3	82.7
5	Strongly Disagree	127	17.3	17.3	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

With regard to Table 42 the opinion of the sample students on ‘the office staff are courteous’ shows that 35.2 percent of them have ‘agreed’ it followed by 29.1 percent for ‘strongly agree’, ‘strongly disagreed’ by 17.3 percent, ‘disagreed’ by 11.3 percent, and ‘no opinion’ by 7.1 percent.

Table 43: Opinion by the sample students about scholarships given in-time

Sl.No	Scholarships	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	260	35.4	35.4	35.4
2	Agree	293	39.9	39.9	75.3
3	No opinion	94	12.7	12.7	88.0
4	Disagree	52	7.1	7.1	95.1
5	Strongly Disagree	36	4.9	4.9	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 43 shows the opinion of the sample students on ‘scholarships are given in-time’. It is ‘agreed’ by a majority of 39.9 percent of them followed by 35.4 percent have ‘strongly agreed’, ‘no opinion’ by 12.7 percent, ‘disagreed’ by 7.1 percent, and ‘strongly disagreed’ by 4.9 percent, which endorses that the students are given scholarships in-time.

Table 44: Opinion by the sample students on bus passes / train concessions issued in-time

Sl.No	Bus Passes / Train Concessions	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	282	38.3	38.3	38.3
2	Agree	254	34.6	34.6	72.9
3	No opinion	46	6.3	6.3	79.2
4	Disagree	80	10.9	10.9	90.1
5	Strongly Disagree	73	9.9	9.9	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 44 and Chart 23 portrays the opinion of the sample students about ‘the Bus Passes / Train Concessions are issued in-time’ with a majority of 38.3 for ‘strongly agree’ followed by 34.6 percent for ‘agree’, ‘disagreed’ by 10.9 percent, ‘strongly disagreed’ by 9.9 percent, and ‘no opinion’ by 6.3 percent.

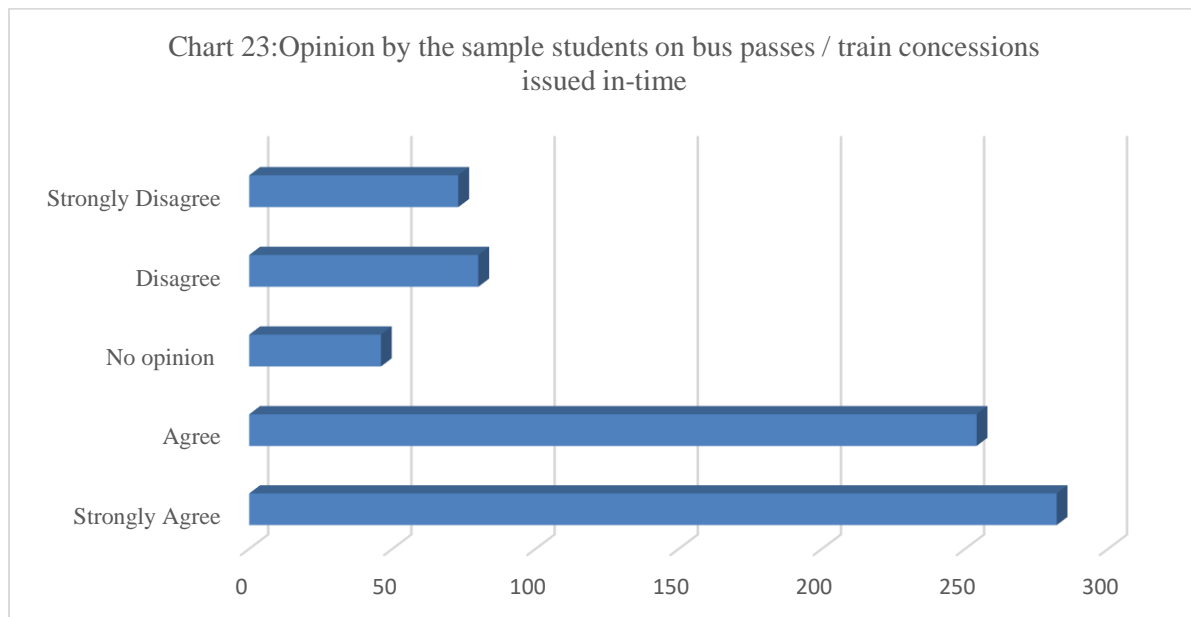


Table 45: Opinion by the sample students on bonafide Certificate issued whenever required

Sl.No	Bonafide Certificate	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	198	26.9	26.9	26.9
2	Agree	277	37.7	37.7	64.6
3	No opinion	136	18.5	18.5	83.1
4	Disagree	65	8.9	8.9	92.0
5	Strongly Disagree	59	8.0	8.0	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 45 presents the opinion of the sample students about ‘bonafide Certificate is issued whenever required’. It is ‘agreed’ by 37.7 percent of them followed by 26.9 percent have ‘strongly agreed’, ‘no opinion’ by 18.5 percent, ‘disagreed’ by 8.9 percent, and ‘strongly disagreed’ by 8 percent.

Table 46: Opinion by the sample students on issue of certificate without any delay

Sl.No	Issue of Certificate	Frequency	Percent	Valid Percent	Cumulative Percent
1	Strongly Agree	279	37.9	37.9	37.9
2	Agree	270	36.7	36.7	74.6
3	No opinion	49	6.7	6.7	81.3
4	Disagree	66	9.1	9.1	90.4
5	Strongly Disagree	71	9.6	9.6	100.0
	Total	735	100.0	100.0	

Source: Computed from primary data

Table 46 gives the opinion of the sample students about ‘issue of certificate is without any delay’ which is ‘strongly agreed’ by 37.9 percent of them followed by 36.7 percent have ‘agreed’, ‘disagreed’ by 9.1 percent, ‘strongly disagreed’ by 9.6 percent, and ‘no opinion’ by 6.7 percent. The opinion is that the college office issues certificate without any delay.

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