

Ramakrishna Mission Vivekananda College (Autonomous) , Evening College ,
Mylapore, Chennai. – 4
Department of Commerce – Information Systems Management
Curriculum for B.Com (I.S.M) from Academic Year 2017 -2018

Subject	ORGANISATIONAL BEHAVIOUR		
Batch Code	17		
Subject Code	UISAE01	Credits: 4	
Major/ Allied / Elective	Elective	Instruction Hours/ Weeks: 5	
Maximum Marks	100	(Internal Marks : 25 External Marks : 75)	

Unit-I

Organizational Behavior: Nature-Objectives-Significance- Hawthorne Experiments- O.B Models-Factors influencing individual behavior-Models of Man.

Unit-II

Individual Dimensions of Organizational Behavior: Personality-Perception-Attitudes-Values.

Unit-III

Group Dynamics: Types of groups - Group formation- Group Norms- Group Cohesiveness-Group Decision making.

Unit - IV

Organizational Conflicts: Causes- Consequences- Stages of conflict-levels of conflict- Conflict outcomes- Resolution of conflicts.

Unit - V

Organizational Climate & Culture: Concept-Developing a sound organizational climate- Morale Measurement & Morale Building-Impact Organizational Culture.

End Semester Question Paper Pattern

Part	Theory	Problems	Total Questions	To Answer	Marks per Question	Total Marks
Section A	12	0	12	10	2	20
Section B	7	0	7	5	5	25
Section C	4	0	4	2	15	30

Text & Reference Books:

- 1) Stephen P. Robbins, Timothy: Organizational Behaviour, Pearson 14th Edition, 2012.
- 2) Moorhead, Griffin "Managing Organizational Behaviour" Cengage, 2013.
- 3) K Aswathappa, "Organizational Behaviour" HPH, 2012